CHHATTISGARHHOUSING ANDINFRASTRUCTUREDEVELOPMENT BOARD

Request for Proposal (RFP)
for
Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]

CGHIDB NIT Ref. No. 509/DHC Letter No. 1564 Dated 07/10 /2026

CHHATTISGARH HOUSING AND INFRASTRUCTURE DEVELOPMENT BOARD

Division-III, Commercial Complex, Second Floor,
VIP road, Moulshree Vihar
Raipur – 492006 Email id: cghbdiv03@gmail.com

WEBSITE: www.cghb.gov.in, PHONE NO. +91 9753266721

Chhattisgarh eProcurement Website: https://eproc.cgstate.gov.in

Table of Contents

DISCLAIMER 3
Bid Data Sheet 5
1. Introduction 7
2. Eligibility Criteria 8
3. Terms of Reference (ToR) 9
4. Instructions to Bidders (ITB) 12
5. Other Terms and Conditions 14
6. Tests of Responsiveness 15
7. Shortlisting Procedure, Terms and Conditions 15
8. Conflict of Interest 18
9. Transfer and subletting of work 19
10. Penalty and forfeiture of Security Deposit 19
11. Confidentiality 19

DISCLAIMER

ThisRFP has been issued by the Chhattisgarh Housing and Infrastructure Development Board (CGHIDB) with the intent of inviting applications from qualified and experienced Accessibility AuditIndividuals, Agencies, Firms, or Companies across India for Accessibility Audits of identified buildings in Chhattisgarh for Barrier-Free and Accessible Environment. However, it is to be clearly understood that this RFP is only a selection process and shall not, under any circumstances, be construed as a commitment, offer, or guarantee by CGHIDB to award or allot any specific project or assignment to the bidders. This RFP merely qualifies the bidder to be considered for works as and when they arise, subject to further technical and financial scrutiny.

The RFP shall not bind CGHIDB in any manner to issue any work orders or assignments during the tenure of contract, nor shall it create any right or entitlement in favour of the bidders. CGHIDB reserves full authority to issue separate NIT, RFP, notices, or calls for proposals for specific project at any time through a separate open RFP/ NITprocess, as deemed appropriate by CGHIDB. The RFP shall remain valid for the period specified by CGHIDB, which may be extended, modified, suspended, or terminated at the discretion of the Board without assigning any reason.

Bidders are advised that The Commissioner,CGHIDB reserves the right to amend the terms ofRFP, cancel or postpone the RFP process, reject any or all applications at any time without any prior notice and take any decision it deems appropriate in the interest of fairness, transparency, and administrativeefficiency. CGHIDB shall not be responsible for any cost, expense, or loss incurred by the bidder in the preparation or submission of the application, and no claim of any kind shall be entertained in this regard. All information and documents submitted by the bidders will be treated as confidential and used solely for the purposes of this RFP.

The RFP does not establish any employer-employee relationship, joint venture, agency, or partnership between CGHIDB and the bidder. The bidder bears full responsibility for the completeness, accuracy, and timely submission of the application and all supporting documents. Any false or misleading information shall render the bidder liable for rejection or blacklisting. Any dispute arising from this selection process shall be subject to the jurisdiction of courts located in Raipur, Chhattisgarh, and governed by the applicable laws of India.

Submission of the application for this RFP shall be deemed as acceptance of all the terms, conditions, and provisions of this disclaimer without reservation.

RFP Notice Inviting Tender

CHHATTISGARH HOUSING AND INFRASTRUCTURE DEVELOPMENT BOARD

Raipur Div - III Address -Division-III, Commercial Complex, Second Floor, VIP road, Moulshree Vihar

RFP NOTICE INVITING TENDER

Advt No. 405

CGHIDB Div. III invites online proposal (Tech. & Fin.) for Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare DepartmentCGHIDB Division-3 [Gariyaband-15 Building] in DistGariyabandh, C.G. EligibleAgencies/ Organizations/ NGOs/Trusts should be registered in GeM Portal & should be in the active list of empaneled Accessibility Auditors maintained by the Department of Empowerment of Persons with Disabilities, Ministry of Social Justice and Empowerment, Govt. of India. And must fulfil all other conditions mentioned in the RFP. Last date to submit proposal on or before dt 25.11.2026 up to 17:00 hrs. The Application/RFP documents available on CG e-proc Website https://eproc.cgstate.gov.in and the CGHIDB Website. EMD amount, bid process, criteria, pre bid meeting date etc. can be seen in the RFP which is uploaded in e-proc cg Website https://eproc.cgstate.gov.in.

S. 49332

Executive Engineer
Mob no:9753266721

Bid Data Sheet		
a)	Name of the work	Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]
b)	Tender Fee	Tender Fee of INR. 5000+18%GST = 5900in the form of Demand Draft shall have to be submitted in favor of "Executive Engineer CG Housing Board Division 03 Raipur" payable at Raipur
c)	Mode of Submission	Online, through E-Procurement portal https://eproc.cgstate.gov.in. Also, the hard copy of the Proposal Documents is to be submitted at the designated address mentioned in this document.
d)	Bid Security/EMD	Bid Security shall be INR 7500/- in the form of DD in favor of "Executive Engineer CG Housing Board Division 03 Raipur" of any scheduled bank, payable at Raipur
e)	Availability of application on Cg eproc website	https://eproc.cgstate.gov.in/ From date: 09/10/2026, Time: 18:00 hrs.
f)	Pre-Bid meeting Date, Time & Venue	**26/10/2026,** 11:00 hrs. 4th floor, CGHIDB, Paryawas Bhawan, North block, Sector-19, Naya Raipur. Pin code: 492002
g)	Last date and time of Online submission of bids	On or **before 25/11/2026,** up to 17:00 hrs.
h)	Last date and time of Physical (hardcopy) submission	On or **before 26/11/2026,** up to 15:00 hrs.
i)	Place & Address for physical (Hard copy) submission of Bid.	O/o Executive Engineer, CGHIDB Div-III, Commercial Complex, Second Floor, VIP road, Moulshree Vihar Raipur – 492006
j)	Contact details of concerned officials for any clarification.	Executive Engineer Ph: - +91 9753266721 Email: ***cghbdiv03@gmail.com***
k)	Opening of Technical proposal.	17:00 hrs. on 26/11/2026

l)	Opening of Financial Proposal	Time & Date will be announced only after the evaluation of Technical Proposal
m)	Place of opening of Bids.	O/o Executive Engineer, CGHIDB Div-III, Commercial Complex, Second Floor, VIP road, Moulshree Vihar Raipur – 492006 *Note: In case the date of opening of bid is declared as a holiday, the application will be opened on the next working day at the same time.*
n)	Duration	The total duration of the contract shall be 06 months (180 days) from the date of issue of Letter of Acceptance LOA)/ Date of Commencement. The Extension shall be at the sole discretion of the CGHIDB.
o)	Performance Security	(5% of The LOA amount) in the form of DD in favor of “Executive Engineer CG Housing Board Division 03 Raipur” payable at Raipur

1. Introduction

1.1. Assignment

The Department of Social Welfare, Government of Chhattisgarh, has entrusted the Chhattisgarh Housing and Infrastructure Development Board (CGHIDB) with the mandate to execute accessibility audits and barrier-free infrastructure interventions across the state. CGHIDB invites sealed bids from eligible Agencies/Organizations/NGOs/Trusts etc. through bidding process as detailed in this RFP.

1.2. Background

India is a signatory to the UN Convention on the Rights of Persons with Disabilities (UNCRPD), which casts an obligation on all signatory governments to take appropriate measures to ensure to persons with disabilities access, on an equal basis with others, to the physical environment. With reference to the Rights of Persons with Disabilities Act, 2016, it is mandated that all establishments should ensure their buildings are accessible as per standards.The Department of Empowerment of Persons with Disabilities is the Nodal Department pertaining to disability affairs, working proactively towards mainstreaming and empowering Persons with Disabilities through the development of universally accessible ecosystems. In view of the growing demand for an inclusive, safe, and comfortable experience for Persons with Disabilities, ensuring incorporation of accessible features in the built environment is the need of the hour and for the same, accessibility at core is essential to be imparted in the minds of implementing agencies to ensure universal accessibility.

1.3. Objectives

a. Making the identified buildings of Chhattisgarh and their immediate premises accessible & usable by Persons with limited/restricted mobility.

b. Building barrier-free environments so that they are usable by a wide range of people, regardless of disability status.

c. Improving access to increase the range of users able to use the facilities, including people with various disabilities.

d. Assuring gender-inclusive practices in government facilities.

e. Ensuring compliance with accessibility standards and guidelines notified under Rule 15 of the Rights of Persons with Disabilities Rules, 2017 and amendments if any.

1.4. Brief Profile of CGHIDB

Introduction of Housing& Infrastructure Development Board: With the motto to facilitate ‘House for all’ Chhattisgarh Housing & Infrastructure Development Board (CGHIDB) was constituted in February 2004 under the Chhattisgarh Housing & Infrastructure Development Board Act 1972. Chhattisgarh Housing &

Infrastructure
Development Board (CGHIDB) has beenamended to Chhattisgarh Housing &Infrastructure Development Board (CGHIDB) as per the amendment to the CGHB 1972 Act byMarch 2026. After amendment of the Act, the Board shall be empowered toundertake Town Planning Scheme (TPS)–based development, including planning, execution, and development of infrastructure such as roads, water supply, sewerage, drainage, street lighting, and other civic amenities, either directly or through authorized agencies; andsell, lease, or otherwise dispose of developed plots, including residential, commercial, or mixed-use plots, in accordance with prescribed rules, regulations, and government policyalong with providing housing facility to the people of economically weaker section (EWS) and lower income group (LIG) on subsidized rates has remained the priority of CGHIDB. Making dedicated efforts in this direction, CGHIDB has made a mark in providing housing facilities with necessary infrastructure to the homeless/needy citizens at an affordable pricealong with the provision of the general housing. Further CGHIDB is also undertaking the deposit work on behalf of other government departments.

The CGHIDB has its head office at Paryavas Bhavan, Sector-19, North Block, Nava Raipur Atal Nagar. The Chhattisgarh Housing & Infrastructure Development Board for better working and smooth implementation of projects has divided its working into various divisions and each division is headed by the Executive Engineer. At present there are 6 circles(Nava Raipur, Raipur, Durg, Bilaspur, Jagdalpur, Ambikapur)

As the state's largest housing provider, CGHIDB is committed to delivering affordable, modern, and environmentally sustainable housing. To date, it has constructed over 1 lakh housing units across the state, with a strong emphasis on social equity.

CGHIDB maintains a strong presence in both urban and semi-urban areas, including key cities like Raipur, Bilaspur, Durg, Rajnandgaon, Ambikapur and Jagdalpur. CGHIDB developments are thoughtfully planned, integrated with essential infrastructure and civic amenities.

In addition to housing, CGHIDB's projects include the development of supporting infrastructure such as roads, drainage, water supply, green areas, and public spaces. Through its multi-sectoral approach, the Board continues to contribute to the creation of resilient, inclusive, and well-connected urban settlements across the state.

2. Eligibility Criteria

2.1. Each shortlisted bidder should possess all the following eligibility criteria. Responses not meeting the minimum eligibility criteria will be rejected and will not be evaluated further.

Eligibility Criteria	Description / Requirement	Supporting Document Required
Registration Certificate	Appropriate registration under Society/Trust/NGO/Companies Act.	Registration Certificate
GeMRegistration	Should be registered on GeM Portal	Registration Certificate
Active Empanelment	The bidder's name should in the active list of Accessibility Auditors maintained by the Department of Empowerment of Persons with Disabilities, Ministry of Social Justice and Empowerment, Government of India. The bidder shall submit valid documentary evidence in support of such inclusion/listing.	Copy oflicense/registration issued by Govt authority or Undertaking.
Non-Blacklisting	The entity should not be blacklisted by any Central Govt./StateGovt/PSU/Govt Bodies.	Certificate signed by Authorized signatory of entity.
Tax Registration	PANNo./GST Registration Certificate.	Copy of certificate to be enclosed.

2.2. Joint venture & consortium are not allowed.

3. Terms of Reference (ToR)

3.1. Places of Work

The indicative list of the identified buildings for survey is as follows:

Sr. No.	Division	District	No. of Identified Buildings
1	Mahasamund	Baloda bazaar- Bhatapara	87
2	Raipur Division-3	Gariyaband	15
3	Rajnandgaon	MohlaManpur	40
4	Bilaspur	Mungeli	03
5	Raigarh	Sarangarh- Bilaigarh	26
6	Jagdalpur	Narayanpur	01
7	Dantewada	Bijapur	14
8	Jashpur	Jashpur	36
9	Korea	Manendragadh-Chirmiri-Bharatpur	54
		Total	**276**

Note:*The number of buildings may vary and is subject to increase or decrease, as the*

provided list is indicative in nature (As per direction of Social Welfare Dept. CG).
The list of building for Gariyaband district as identified by Social Welfare Dept. CG is provided in annexure-A.

3.2. Scope of Work

This RFP is for audit of govt. buildings in Chhattisgarh under CGHIDB Division-3 as per above table in clause 3.1.Theselected agency will have the responsibility to assess and evaluate the accessibility of infrastructure and facilitiesfor Persons with Disabilities in the building & campus, as shown in the list.

The Scope shall include but not be limited to:

- Assessment of accessibility features for Persons with Disabilities.
- Infrastructure Assessment
  a. Conduct a detailed on-site accessibility audit of the following infrastructural elements at all identified buildings.
  b. Building entry/exits, including approach roads and drop-off zones.
  c. Ramps, pathways, and corridors (assessing gradients, handrails, and anti-skid surfaces).
  d. Lifts and escalators (assessing auditory signals, braille buttons, and wheelchair turning radius).
  e. Ticket counters, reception areas, and public dealing counters.
  f. Toilets (assessing grab bars, door widths, washbasin heights, and emergency alarms).
  g. Signage's and way finding systems (visual, tactile, and auditory cues).
  h. Parking areas (designated accessible parking slots and drop-off points).
  i. Emergency evacuation routes and refuge areas.
  j. Tactile Paths guiding visually impaired individuals.
- Data Collection and Gap Analysis:

  Collect data on-site, record the results, and compile all necessary structural and architectural data at the information-gathering stage. The agency will prepare detailed reports highlighting areas of non-compliance, barriers, and structural gaps against current accessibility standards.
- Compliance Review:

Ensure the audit and subsequent recommendations are conducted in strict compliance with:

a. Rights of Persons with Disabilities Act, 2016.
b. Accessible India Campaign guidelines.
c. Harmonized Guidelines & Standards for Universal Accessibility (Govt. of India).
d. Relevant BIS/NBC standards.

- Inclusive User Group Involvement

To ensure practical applicability, the agency is required to form groups of volunteers/user groups consisting of persons with disabilities (e.g., wheelchair users, visually impaired,speech and hearing impaired) while conducting the audits. This captures critical user inputs and evaluates the environment from the end-user's point of view.

- Recommendations and Retrofitting Proposals

Based on the audit, prepare priority recommendations and cost-indicative retrofitting proposals/corrective measures. The proposals must be structurally viable for civil engineering execution.

3.3. Duration of Contract and Timelines

The total duration of the contract shall be 06 months (180 days) from the date of issue of Letterof Acceptance (LOA)/ Date of Commencement. The indicative timeline is as follows:

Activity	Timeline (T)
Inception Meeting	T+15 days
Field Audit of Buildings	T+45 days
Draft Report Submission	T+60 days
Final Report Submission	T+90 days

The audit and final report shall be completed within 90 days from the date of commencement. The overall contract period shall remain valid for 180 days for review, clarification, rectification, and administrative closure.On mutual basis it can be further extended.

3.4. Payment Schedule Stages

- 40% upon submission of draft audit report.
- 40% upon submission of the final report.
- 20% upon acceptance of the final report.

Note:Stagewise payment shall be done in accordance with the number of buildings audited. Fee for each building shall be calculated on the basis Quoted fee divided the number of identified buildings as per the RFP. In case of increaseor decrease in number of identified buildings, total fees shall be calculated proportionately accordingly.

3.5. Deliverables/Stages

The agency shall submit the following deliverables:

- Inception Report
    a. Methodology
    b. Audit Checklist
    c. Work Plan
- Field Audit of Buildings
- Draft Accessibility Audit Report
    a. Building wise assessment
    b. Photographic Documentation
    c. Gap analysis
- Final Accessibility Audit Report
    a. Compliance Evaluation
    b. Priority recommendations
    c. Cost-indicative retrofitting suggestionsincluding required layout and detailed drawing.

Note: All documents shall be submitted in both soft copy and hard copy, with a minimum of two-colored hard copy sets in A4 size paper.

3.6. Qualificationof Key Experts

The consulting team shall include:

a) Team Leader / Accessibility Expert
b) Disability Inclusion Specialist
c) Senior Civil Engineer / Urban Planner

The qualified access auditor's team must comprise persons with disabilities (UDID card holder with 40% or more benchmark disability).

4. Instructions to Bidders (ITB)

4.1. All information is to be submitted through E-Procurement portal https://eproc.cgstate.gov.in. Also, the hard copy of the Proposal Document are to be submitted at the designated address mentioned in this document.

a) Application for Bid as per Format-1.
b) Organizational Contact Details as per Format-2.
c) List of expert/consultant on payroll and other team composition as per Format-3
d) Declaration as per Format-4.
e) Complete checklist of the submitted information as per Format 5.
f) Financial Quote as per Format-6

g) Power of Attorney in favor of Authorized Signatory(s) as per Format-7

4.2. Bid document has been hosted on the websitehttps://eproc.cgstate.gov.in/ and may be downloaded from the website.

4.3. The Bidders are expected to examine all instructions, formats, terms of reference and other details in the Bid document carefully. Failure to furnish complete information with supporting documents against the minimum eligibility criteria mentioned or submission of a proposal not substantially responsive to the RFP documents in every respect will be at the Bidder's risk and may result in rejection of the proposal.

4.4. The failure to provide the required information in the specified formats (format 1 to format 7) may result in the rejection of the application, notwithstanding the submission of all other details.

4.5. Duly filled application shall be submitted in a sealed envelope with the name and complete address of the bidder on the cover and clearly marked as "BidforSelection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]"in the State of Chhattisgarh on or before26/11/2026 up to 15:00 hrs. at the address given as under.

The Executive Engineer,
Chhattisgarh Housing & Infrastructure Development Board (CGHIDB),
Div-III, Commercial Complex, Second Floor,
VIP road, Moulshree Vihar
Raipur – 492006

Note: Applications received after 26/11/2026, 15:00 hrs. shall not be considered. CGHIDB will also not beresponsible for any postal delay.

4.6. The application shall be accompanied by a non-refundable Tender Fee of INR 500 + 18% GST i.e. INR 590/- (Five hundred Ninety) in the form of Demand Draft drawn in favor of "Executive Engineer CG Housing Board Division 03 Raipur" payable at Raipur

4.7. The application submitted by the bidderswho do notmeet the requirements specified in section2 (Eligibility Requirement) of this documentwill not be considered for selection and will be rejected.

4.8. Name, e-mail, communication address of the company with telephone number(s) of the contact person also must be clearly stated on the envelopes for easy and correct identification andcontact.

4.9. It is hereby clarified that theresponse to the RFP should be submitted in the exact format given herein without making any changes/alterations to the bid document. Any change/alteration made to the Biddocument by the participant would make his application/ response to the RFP void and the same shall be liable to be rejected by the Board without further going into the merits of the application.

4.10. No application will be accepted after the last date & time of submission of the application.

4.11. Amendment: At any time before the last date and time for submission of response to the RFP, the CGHIDB may, for any reason, modify the Bid document, by an amendment that would be uploaded on Website https://eproc.cgstate.gov.in/; the Board would make no other intimation in this regard. It would be the sole responsibility of the bidder to submit response / application incorporating amendments, ifany.

4.12. The Boardreserves the right to cancel the Bid process altogether at any time for any reason whatsoever,purely at the discretion of theBoard.

4.13. The Boardmay reject the application outright if the required documents as mentioned in the RFP are found not enclosed.

4.14. The list of technical staff along with the qualification certificates as mentionedabove, with contact addresses, telephone numbers, email addresses,etc. should beenclosedwith the Bid.

4.15. Conditional responseswill not be acceptable. It will be summarilyrejected.

5. Other Terms and Conditions

1. The Accessibility Auditor must arrange for their conveyance, lodging expenses, men and material required for conducting the safety audit at theircost.
2. Adequate care should be taken by the auditor during the verification, measuring and recording of thedata.
3. CGHIDBwill not be responsible for any accidental injuryto any of the operating personnel involved in the audit procedure. Personnel should be well trained and should have adequate knowledge of accessibility audit aspects. The Accessibility Auditor will be liable to arrange insurance cover for its employees / engineers etc., involved in the Accessibility Audit work and the CGHIDB would not be liable to pay any damages etc. in case of injury / death of its employees/individuals. Any injuries sustained by the Accessibility Auditorsduring the audits will be his sole responsibility.
4. The auditor should submit Accessibility Audit reports in both soft copy and 02hard copy (colored) to the concerned authorities of the CGHIDB H.O. and circle/division which has been audited.
5. The copy of the contact number, ID card and authorization letter of the auditing person(s) must be intimated.
6. No inconvenience should be caused to staff while conducting the Accessibility Audit.
7. The Accessibility Auditor must clearly understand that theyare bound by the agreement to ensure all necessary personal protective equipment is used,

as required, for a particularjob.

8. The Accessibility Auditors shall adhere to all the safety measuresand shall fulfill best auditing practices in thebuildings.

6. Tests of Responsiveness

Prior to evaluation of Bids, the Board shall determine whether each Bid is responsive to the requirements of the RFP. A Bid shall be considered responsive only if:

i. It is received as per attached formats
ii. It is accompanied by Bid Security/EMD as prescribed
iii. It is accompanied by the payment proof for Participation fees as prescribed
iv. It is received by the Due Date including any extension thereof
v. It is accompanied by the Power(s) of Attorney as specified in this RFP
vi. It contains all the information (complete in all respects) as requested in this RFP
vii. It contains information in formats the same as those specified in this RFP
viii. It does not contain any condition and
ix. It is not non-responsive in terms here of

Note: The Board reserves the right to reject any proposal which is non-responsive and no request for alteration,modification, substitution or withdrawal shall be entertained by the Board in respect of such proposal.

7. Shortlisting Procedure, Terms and Conditions

7.1. Bid Preparation and Submission

a) Applicants/Firm have to submit their Proposal online after successful filling of forms within the specified date and time as set in the tender. The encrypted Proposal data of only those applicants who have submitted their Proposals within the stipulated date & time will be accepted by the e-Procurement system. It is expected that the Applicants/Firm complete his Proposal and submit within timeline, an Applicants/Firm who has not submitted his Proposal within the stipulated date & time will not be available during opening.
b) The Proposals should be submitted in two parts, i.e., the technical Proposal and the financial Proposal. For submission of Proposals, all interested Applicants/Firms have to register online on https://eproc.cgstate.gov.in/ portal. After registration, Applicants/Firms shall submit their Technical Proposal and Financial Proposal Documents online as per the instructions on https://eproc.cgstate.gov.in/ duly signed and sealed on each page of Proposal Documents.

c) The submission shall be physically (hard Copy) as well as online. Online Proposal has to be submitted strictly online only any applicant or firm submitting the online proposal in hard copy or along with the technical proposal shall be summarily disqualified.

d) Prices shall be indicated only in the Financial Quote. Financial Quote should not be indicated at any place in the Technical Bid, otherwise, the Proposal shall be summarily rejected.

e) The Applicant is required to provide all the information as per this RFP document. CGHIDB shall evaluate only those Proposals that are received within the time and in the required format and are complete in all respects. Each Proposal shall comprise of all the documents as prescribed in this RFP.

f) The bidder who qualifies in the technical bid will only be eligible for opening of the financial quote will be intimated to all the successful/technically qualified bidders.

g) Language: The bid prepared by the bidder and all correspondence relating to the RFP shall be in English language.

h) Cost of Bid process: The bidder shall bear all costs associated with the preparation and submission of their Bid and CGHIDB will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

7.2. Bid Security

i. Bid security/EMD shall be INR 7500/- (Seventy-Five Hundred) of subject matter of procurement.

ii. The bidder shall furnish, as bid security, an amount as mentioned in key details of the RFP.

iii. Bid Security will be submitted in the form of Demand Draft in favor of " “Executive Engineer CG Housing Board Division 03 Raipur”, of any scheduled bank, payable at Raipur, Chhattisgarh. Bid Security shall be endorsed/ pledged in favor of the Employer.

iv. Any bid not accompanied by an acceptable bid security will be summarily rejected by theEmployer/Engineer as non-responsive.

v. The bid securities of unsuccessful bidders shall be discharged/returned by the Employer as promptly as possible, but not later than 30 days after the expiration of the period of bid validity as defined in Clause 7.4.

vi. The bid security of the successful bidder shall be returned upon executing the Contract Agreement after furnishing the required performance guarantee for performance, as mentionedin Clause 7.5.

vii. The bid security shall be forfeited:

a. If a bidder withdraws its bid during the period of bid validity, or

b. If the bidder does not accept the correction of its bided price or

c. In the case of a successful bidder, if it fails to:

- Furnish the necessary performance guarantee for performance as per Clause 7.5 and/or
- Enter into the Contract within the time limit specified in Clause 7.7, no interest will be payable by the Employer on the bid security amount cited above.

viii. If the successful bidder fails to deposit the required security deposit(s) or to execute the agreement within the specified period without any valid reasons, such failure will be treated as a breach of the terms and conditions of the tender and will result in forfeiture of the Earnest Money/Bid Security, in part or in full, at the discretion of CGHIDB.

ix. Further, successful bidder who fails to execute the T&C of contract will be debarred for next one year to participate in future tenders for that particulartender.

7.3. Pre-proposal meeting: A pre-bid meeting will be held as per the schedule on Date: 26/10/2026, Time: 11:00 AM to clarify queries from prospective bidders. Attendance is optional, but bidders are encouraged to participate for better understanding of the RFP and the selection process. Authorized Person from the firm shall attend the meeting.

7.4. Bid Validity and Clarifications

- Bid Validity: The Bid shall remain valid and open for acceptance for 90 days from the date of submission.
- Clarifications: If the bidder is in doubt about the meaning of anything contained in the Bid Document, they may seek clarifications in the form of a query, in writing, to the designated CGHIDB authority till/before 26/10/2026.

7.5. Performance Security

i. The successful bidder shall furnish to theEmployer a security for an amount equivalent to 5% of Contract Price or LOA Amount within 07 days from the date of issue of Letter of Acceptance, in accordance with General Conditions of Contract.

ii. The Performance Security shall be in the form of DD in favor of “Executive Engineer CG Housing Board Division 03 Raipur” payable at Raipur.

iii. Performance Security shall remain valid for a period of 120 days beyond the date of agreement.

iv. Security amount in full or part may be forfeited, including interest, if any, in the following cases: -

a) When any terms and conditions of the contract are breached.

b) When the Tenderer fails to make complete supply satisfactorily.

c) If the Tenderer breaches any provision of code of integrity, prescribed for Tenderers, specified in the bidding document.

v. Notice will be given to the Tenderer with reasonable time before Performance Security deposited is forfeited.

vi. No interest shall be payable on the Performance Security Deposit.

7.6. Venue & Deadline for submission of proposal

Proposal, in complete form in all respects as specified in the RFP, must be submitted to CGHIDB at the address specified herein earlier. In exceptional circumstances and at its discretion, CGHIDB may extend the deadline for submission of proposals by issuing an amendment to be made available on the e-procurement website, in which case all rights and obligations of CGHIDB and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

7.7. Award of Contract

i. The technically qualified bidder quoting the lowest rate shall be selected for providing Accessibility Audit services for the identified colony/township/buildings, subject to approval by Chhattisgarh Housing & Infrastructure Development Board. Quoted rate can be negotiatedin particular cases if required. Payment shall be made at the approved lowest quoted rate for the work for whichfull services are provided by the selected Accessibility Auditor.

ii. The employer shall prepare the Agreementincluded in this bid document, duly incorporating all the terms of agreement between two parties (On appropriate valueof Non-judicial Stamp paper as per Govt. of Chhattisgarh)

iii. Within 15 days from the issuance of LOA by CGHIDB, the successful bidder will be required to execute the Contract Agreement.

iv. One copy of the Agreement duly signed by the Employer and the contractor through their authorized signatories will be supplied by the Employer to the Contractor.

v. Prior to signing of the Contract Agreement, the successful bidder shall be required to submit the following: -
   a. Performance Security
   b. Signed copy of the RFP.

8. Conflict of Interest

- Where there is any indication that a conflict of interest exists or may arise, it shall be the responsibility of the Bidder to inform CGHIDB, detailing the conflict in writing as an attachment to this Bid process.
- CGHIDB will be the final arbiter in cases of potential conflicts of interest. Failure to notify CGHIDB of any potential conflict of interest will invalidate any verbal or written agreement.

- A Conflict of Interest is where a person who is involved in the procurement has or may be perceived to have a personal interest in ensuring that a particular bidder is successful. Actual and potential conflicts of interest must be declared by a person involved in the Bid process.

9. Transfer and subletting of work

i) The firm shall not sublet, transfer, assign or otherwise part of the contract to any person, firm or company directly or indirectly, or any partthereof.

ii) In case of any deviation of the said instructions is detected / observed during the currency of the contract the said Accessibility Auditor would be liable to be blacklisted from theCGHIDB.

10. Penalty and forfeiture of Security Deposit

10.1. In the event, the Accessibility Auditor fails to carry out the audit work within the stipulatedtime, i.e. 60 days from issuance of the work order, the CGHIDB shall impose a penalty of **INR 100 per building per week (foreach building for which draft report has not been submitted)**till the completion of thework.This penalty shall not apply in case of delays caused by so called acts of God / Riots/ Band / Civil Disturbances etc. to the satisfaction of the CGHIDB.

10.2. In case firms fail to carry out the Audit work, the CGHIDB reserves the right to cancel the whole contract partially or fully and forfeit the Security Deposit (SD) and allot/award the work to any other firm at sole discretion of theCGHIDB.

10.3. In case of any default by the bidder, such as violation/non-compliance of the terms andcondition, submission of fake document and information etc., CGHIDB may blacklist the bidder/ forfeit the Security Deposit and take any punitive action, depending on the extent and seriousness of the default committed.

11. Confidentiality

i) The Accessibility Auditor shall maintain complete confidentiality of all information, data, drawings, records, photographs, reports, site observations, and documents obtained or prepared during the assignment. Such information shall not be disclosed to any third party without prior written approval of CGHIDB.

ii) The Accessibility Auditor shall not disclose or divulge any information regarding the security of the building preparedness to any other person in any way or manner unless mentioned by the CGHIDB and in case of breach of these terms the CGHIDB will be entitled to take any action as per the law.

iii) The auditor Firm shall treat all the information provided by the CGHIDB as confidential and shall also ensure the security and confidentiality of information,

documents, records, software, data, records, records, deliverables etc. handled during the entire audit process and subsequently. The above information shall not be shared without written approval.

FORMATSOFAPPLICATIONS

Format 1- Format for Covering Letter

Date

To,

Executive Engineer
Chhattisgarh Housing & Infrastructure Development Board,
Div-III, Commercial Complex, Second Floor,
VIP road, Moulshree Vihar, Raipur – 492006

Sub: Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]

Dear Sir,

1. With reference to your RFP document No. I/we, having examined the RFP document and understood its contents, hereby submit my/our proposal for the aforesaid project. The proposal is unconditional and unqualified.
2. All information provided in the proposal and in the Appendices and Annexures is true and correct and all documents accompanying such proposal are true copies of their respective originals.
3. This statement is made for the express purpose of qualifying as an Applicant for account management of CGHIDB.
4. I/ We shall make available to the Board any additional information it may find necessary or require supplementing or authenticate the proposal.
5. I/ We acknowledge the right of the Board to reject our proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
6. We certify that in the last 3 (three) years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any project or contract nor have any contract terminated for breach on our part.
7. I/ We declare that:

a. I/ We have examined and have no reservations to the RFP document, including any Addendum issued by the Board.
b. I/ We do not have any conflict of interest in accordance with the RFP document.
c. I/We have not directly or indirectly engaged or indulged in any corrupt practice, fraudulent practice,coercive practice, undesirable practice or restrictive practice, as defined this RFP, in respect of any tender or request for proposal issued by or any agreement entered into with the Board or any other public sector enterprise or any government, Central or State; and
d. I/ We hereby certify that we have taken steps to ensure that in conformity with this RFP, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

8. I/ We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any proposal that you may receive nor to invite the Applicants to proposal for the Work, without incurring any liability to the Applicants, in accordance with the RFP document.
9. I/ We believe that we/ satisfy the Turnover criteria and meet(s) the requirements as specified in the RFP document and are/ is qualified to submit a proposal.

10. I/ We declare that we/ are/ is not a member of any other firm submitting a proposal against this RFP.
11. I/ We certify that in regard to matters other than security and integrity of the country, we have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory Board which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
12. I/ We further certify that in regard to matters relating to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.
13. I/ We further certify that no investigation by a regulatory Board is pending either against us or against our Associates or against our Partners.
14. I/ We undertake that in case due to any change in facts or circumstances during the Bidding Process, we are attracted by the provisions of disqualification in terms of the guidelines referred to above, weshall intimate the Board of the same immediately.
15. In the event of my/ our being declared as the Selected Applicant, I/We agree to enter into an Agreement in accordance with the draft that has been provided to me/us prior to the Proposal Due Date. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
16. I/We have studied all the Bidding Documents carefully. We understand that except to the extent as expressly set forth in the Agreement, we shall have no claim, right or title arising out of any documents or information provided to us by the Board or in respect of any matter arising out of or concerning or relating to the Bidding Process including the award of contract.
17. I/We agree and understand that the proposal is subject to the provisions of the Bidding Documents. In no case, I/We shall have any claim or right of whatsoever nature if the Project / is not awarded to me/us or our proposal is not opened.
18. The power of attorney for signing proposal is as per format provided in the RFP enclosed. I/ We hereby confirm that we are incompliance of/ shall comply with the requirements of Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building].I/we agree and undertake to abide by all the terms and conditions of the RFP document.
19. I/We agree and undertake to be liable for all the obligations of the Agreement.
20. I/ We certify that in regard to matters other than security and integrity of the country, we have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community

In witness thereof, I/We submit this proposal under and in accordance with the terms of the RFP document.

Yours faithfully,
(Signature of the Authorised Signatory)
(Name and designation of the Authorised signatory)
Date:
Place:

FORMAT -2: ORGANISATIONAL CONTACT DETAILS

S. No.	Organisational Contact Details	Response / Details
1.	Name of Organisation	
2.	Registration Certificate of the Agency (appropriate registration under Society/Trust/Companies Act)	
3.	Whether the firm has been blacklisted by any Central Government / State Government / PSU / Government body / autonomous body. If yes, provide details.	
4.	Address of registered office with telephone number and fax	
5.	Address of offices	
6.	Contact person with telephone number and email ID	

Enclose: -

1. Copy of certificate of incorporation
2. Copy of Article of Association in respect of 3 above
3. Undertaking in respect of 4 above.

Signature of the bidder

Full name of the bidder

Stamp & Date

FORMAT 3: ORGANISATION TECHNICAL CAPACITY

S. No.	Name of Expert / Resource Person	Designation / Role	Qualification	Relevant Experience
Details of technical resources / experts proposed for the assignment				
1.				
2.				
3.				
4.				

FORMAT-4: DECLARATION

(To be furnished on the letter head of the organization)

To,
Executive Engineer
Chhattisgarh Housing & Infrastructure Development Board,
Div-III, Commercial Complex, Second Floor,
VIP road, Moulshree Vihar, Raipur – 492006

Dear Sir,

UNDERTAKING

1. We hereby agree to provide work as outlined in your bidding documents.
2. We have understood and have thoroughly examined the detailed Scope of work along with Extensions and Exclusions with other features laid down by you and are fully aware of nature and scope of coverage required.
3. We hereby confirm our unconditional, complete acceptance and compliance to the provisions contained in the bidding documents. We declare that the survey work will be rendered strictly in accordance with the requirement.
4. We further confirm rates charged for Accessibility audit unchanged during the specified period.
5. We further confirm that in case if any violation / breach in respect of rates charged by us and result into any Financial Liability or consequences to CGHIDB, then CGHIDB in any manner, will not be held responsible and we will not demand any additional payment from CGHIDB on this account.
6. Copies of confirmations / undertakings / submissions as per the terms & conditions of the Bid document are enclosed here with.

Date:
Place:

Stamp and Signature of the Bidder

FORMAT-5: CHECKLIST

S. No.	Particulars	Supporting Document	Compliance Yes / No	Document Page No.
1	Has the organisation /NGO/registered societies/trust etc. submitted the processing fee in the format of DD?			
2	Has the organisation submitted the Registration Certificate of the agency / NGO/ trust/ registered societies etc. with appropriate registration under Society/ Trust/ Companies Act enclosed with format 2			
3	Has the organisation submitted the certificate/undertaking of blacklisting?			
4	Has the organisation submitted the copy of PAN No. / GST Registration Certificate			
5	Has the organisation submitted all the information in the prescribed formats? (format 1-7)			

FORMAT-6: FORMAT FOR FINANCIAL QUOTE

(To be submitted ONLINE only)

S.no	Name of Work	Quoted Fees (in Rs.)
1.	Selectionof Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]	**XX**

Signature of the bidder

[Full name of bidder]

Stamp.....

Date……

Note:

1. Rate quoted is inclusive ofany expense for audit, transportation, lodging, boarding, stationery, prints,GST and anytaxes or charges / fee.
2. This format is for reference only. The amount under the financial proposal to be quoted online on e-procurement portal only. No such proposal shall be submitted along with the technical proposal.
3. Fee for each building shall be calculated on the basis Quoted fee divided the number of identified building as per the RFP. In case of increase or decrease in number of identified buildings, total fees shall be calculated proportionately accordingly.
4. Proposed number of buildings is indicative in nature,it may increase or decrease.
5. Quoted rate can be negotiated in particular cases if required.

FORMAT-7: Format for Power of Attorney

(On a Non-Judicial Stamp Paper of INR 100 duly attested by notary public)

Know all men by these presents, We, _ (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr. / Ms(Name), son/daughter/wife of and presently residing at, who is presently employed with us and holding theposition of "Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare Department CGHIDB Division-3 [Gariyaband-15 Building]" as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our proposal for the proposed or being developed CHHATTISGARH HOUSING & INFRASTRUCTURE DEVELOPMENT BOARD (the "Board") including but not limited to signing and submission of all proposal and other documents and writings, participate in Applicants' and other conferences and providing information / responses to the Board, representing us in all matters before the Board, signing and execution of all contracts including the Agreement and undertakings consequent to acceptance of our proposal, and generally dealing with the Board in all matters in connection with or relating to or arising out of our proposal for the said Project and/or upon award thereof to us and/or till the entering into of the Agreement with the Board. AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

In witness whereof we, the above-named principal, have executed this power of attorney on this _day of _, 20.**

For……..

(Signature, name, designation and address)

Witnesses:
1.
2.

(Accepted) (Notarized)

(Signature) (Name, Title and Address of the Attorney)

(To be submitted in original)

CHHATTISGARH HOUSING & INFRASTRUCTURE DEVELOPMENT BOARD,
Head Office – Nava Raipur Atal Nagar, Dist.- Raipur

ASPERRFP-2026

DRAFT AGREEMENTFORACCESSIBILITY AUDITSERVICES

FORWORK.....

CLIENT:EXECUTIVE ENGINEER,
CHHATTISGARH HOUSING & INFRASTRUCTURE DEVELOPMENT BOARD, DIV. - ……

ACCESSIBILITY AUDITOR.....

THISAGREEMENTmadeon the ……dayof…… betweentheChhattisgarh Housing& Infrastructure Development Board (CGHIDB)hereinaftercalledtheBoardontheonepartand……(Name of Entity) hereinafter called the " ACCESSIBILITY AUDITOR ' on the other part. Whereas the Board is desirous to selectentityfor Selection of Agencies/Organizations/NGOs/Trusts etc. for Conducting Accessibility Audits of Identified Government buildings in Chhattisgarh for Barrier-Free and Accessible Environment for Social Welfare DepartmentAndwhereastheBoardhasappointed---------- as the Accessibility Auditor for the said project, in all respects, with the Instructions and conditions hereto specified in this Agreement.

NOW THEREFORE, this Agreement witness, and the parties hereto hereby agree as follows;

(1) SCOPEOFWORK&SCHEDULEOFSERVICESTOBERENDERED BY THE ACCESSIBILITY AUDITOR (IN BRIEF)

Planning area oftheprojectareaoftheprojectisabout.....

TheScopeofworkandtheservicestoberenderedbytheAccessibility Auditorinbriefareas follows and **shall be in detail as per NIT ……..2026:** -

1. Conducting physical site visit to the site and checking the compliance with standards like Rights of Persons with Disabilities Act, 2016, Accessible India Campaign guidelines, Harmonized Guidelines & Standards for Universal Accessibility (Govt. of India), Relevant BIS/NBC standards, etc
2. Arranging NOC and timely renewals from the Department of Empowerment of Persons with Disabilities, Ministry of Social Justice and Empowerment, Govt. of India through providing necessary audit reports and declarations subject to Accessibility Audit compliance.

(2) SCALEOFFEES&MODEOFPAYMENT:

Accessibility Audit services fees to the Accessibility auditor selected will be paid **at the rates as agreed/lowest rate quoted & agreed**(Approvedby ChhattisgarhHousing & Infrastructure DevelopmentBoard)forthework ofwhichfullservicesis provided by the Auditor.Quoted rate can be negotiated in particular cases if required.

(3) MODE OF PAYMENT & TIME SHEDULE

Payment for accessibility audit services shall be made as per the following schedule:

- 40% upon submission of draft audit report.
- 40% upon submission of the final report.
- 20% upon acceptance of the final report.

Note: Stagewise payment shall be done in accordance with the number of buildings audited. Fee for each building shall be calculated on the basis Quoted fee divided the number of identified building as per the RFP. In case of increase or decrease in number of identified buildings, total fees shall be calculated proportionately accordingly.

General Terms

1. Penalty shall be chargedINR. 100 per building per week of the fees in case of delay in any type of services or services not provided as per scope of work also the Accessibility Auditor is liable for penalties if any from the CGHIDB due to the delayscarrying out the work once assigned by CGHIDB.
2. In case the performance is unsatisfactory in the opinion of CGHIDB, then the firm/company'swork order may be terminated including forfeiture of the Bid security amount.
3. Payments of professional fees shall be made within one month of the completion of the work or submission of claim whichever is later.
4. This fee is inclusive of all taxes (including GST) and other expenses for providing all services as per RFP which may have to be borne by the Accessibility Auditor, and no separate payment shall be made on this account. Payment shall be subject to statutory deductions.

(4) BOARD'S RESPONSIBILITIES:

ThefollowingshallberesponsibilitiesoftheBoard.

a) Providinginformationregardingthelocationandboundariesofsite.
b) Taking note of the observation made by the Accessibility Auditor or his authorized representative on their inspections / Visits and ensuring the corrections of deficiencies in the works pointed out by them.

(5) GENERALCONDITIONOFCONTRACT:

a) The Auditor and his team and their authorized representative shall visit the site to check the accessibility and norms.

b) The Auditor, on the completion of the audit, shall prepare audit report and submit both soft copy and hard copy (coloredwith spiral) to the Executive Engineer, CGHIDB.

c) In the event of either of the parties committing breach of any one or more of the terms and conditions of the Agreement, the aggrieved party shall be entitled to give notice for rescinding this Agreement without prejudice to its right to claim damages or remedies under the law. On receipt of such notice in case the matter is not resolved amicably between the parties, the matter shall be dealt strictly in accordance with clause (6) of this agreement "Dispute Resolution and Arbitration".

d) All the rules or conditions and provisions given in the RFP – 2026 documents will be applicable to the Accessibility Auditor and RFP – 2026 documents are the part of agreement. In event of any conflict or inconsistency between the provisions of this Agreement and the terms, rules, conditions, or provisions outlined in the RFP-2026 documents, the terms of this agreement shall prevail.

(6) DISPUTE RESOLUTION AND ARBITRATION:

In the unlikely event of any dispute relating to any clause contained in this Agreement, the same shall be resolved in the following manner:

(a) Either parties shall issue a one-month written notice to the other party specifying the nature of default, dispute, or non-compliance. If the issue remains unresolved for a period of 30 days, the matter shall be placed before the Deputy Housing Commissioner (DHC) for preliminary scrutiny and resolution. If the issue remains unresolved for a period of 15 days, thereafter the matter shall be placed before the Commissioner, CGHIDB for final decision. The decision of the Commissioner shall be final and binding upon both parties.

(b) If the dispute remains unresolved after the decision of the Commissioner, CGHIDB, either party may take recourse of the Arbitration and Conciliation Act, 1996, as amended from time to time. The seat and venue of arbitration shall be at Raipur, Chhattisgarh.

(c) The Board and the Auditor each bind themselves to their partners, successors, executors' administrators and assignees to the other party in respect of all covenants to the agreement. Except as above, neither the Board nor the Auditor shallassign,subletortransfertheirinterestin thisAgreementwithout their written consent of the other party and the Board and the Auditor hereby agree to full performance of the covenants contained herein.

(d) Nothing contained in this clause shall preclude the Board from forfeiting the security deposit or invoking any other contractual or statutory remedy available to it, including suspension or termination of this agreement, notwithstanding the pendency of any dispute, notice or arbitral proceeding under this clause.

(7) Warranties:

(a) EachPartyrepresents andwarrants totheotherParty that:

(1) It is a duly organized, existing validly, and in good standing as an entity under the laws of the jurisdiction of its incorporation or other organization.

(2) it has the full right, power, and authority to enter, and to perform its obligations under this Agreement; and

(3) the execution of this Agreement by its representative whose signature is set forth at
the end of this Agreement has been duly authorized by all necessary corporate or organizational action of such Party.

(b) Accessibility Auditor represents and warrants to the Board that:

(1) it will perform its obligations in accordance with this Agreement, any applicable documentation.

(2) it will perform its obligations in a timely, skillful, professional, and workmanlike manner in accordance with best industry standards using personnel with the requisite skill, experience, and qualifications, and will devote adequate resources to meet its obligations under this Agreement; and

(3) it will comply with all applicable laws in the performance of its obligations under this Agreement.

(8) Indemnification:

TheAccessibility Auditorherebyagreestoindemnify,defend,andholdharmless Board, its officers, employees, agents, and representatives from and against all losses, claims, damages, liabilities, costs, and expenses (including, but not limited to, legal fees and costs) arising out of, resulting from, or related to:

(a) Any breach or alleged breach of any term, condition, covenant, representation, or warranty set forth in this Agreement.

(b) Any act, omission, misrepresentation, negligence, willful misconduct, or fraud of the bidder or its employees, agents, subcontractors, or representatives in connection with the performance of any obligations under this Agreement.

(c) Any claims, demands, suits, or proceedings brought against Board by any third-party alleging infringement or violation of any intellectual property rights, including but not limited to designs, copyrights, patents, trademarks, or trade secrets, by the bidder or its employees, agents, or representatives.

(d) Any personal injury, death, or damage to property caused by or arising out of any act, omission, negligence, or willful misconduct of the bidder, its employees, agents, subcontractors, or representatives in connection with the performance of the works or services under this Agreement.

(9) Insurance:

The Auditor shall maintain at its own cost and expense sufficient insurance coverage, including general liability, professional liability, and workers' compensation insurance, to cover its obligations under this clause and shall provide proof of such insurance to the Board upon request.

(10) Jurisdiction and Venue:

This Agreement shall be governed by and construed in accordance with the laws of India. All disputes, controversies, or claims, including the validity, interpretation, breach, or termination thereof, shall be subject to the exclusive jurisdiction of the courts located in Raipur, Chhattisgarh, India. The parties irrevocably submit to the exclusive jurisdiction of such courts for the resolution of any such disputes.

(11) Force Majeure:

Definition:

Force Majeure shall mean any event or circumstance, or combination of events or circumstances, that is beyond the reasonable control of the party affected by such event or circumstance, and that materially and adversely affects the performance of obligations under this Agreement.

Such events or circumstances may include, but are not limited to, acts of God, war, terrorism, pandemics, epidemics, natural disasters (such as earthquakes, floods, hurricanes, or fires), government actions (including changes in law or regulations), or any other event that the parties could not reasonably have anticipated at the time of entering into this Agreement.

(12) Obligation to Mitigate:

The Accessibility Auditor shall promptly notify the Board in writing within 30 days of the occurrenceof a ForceMajeure event, providingdetails of the nature of the Force Majeure, its anticipated duration, and the plans to mitigate its impact. The Auditorshall useall reasonable endeavors to mitigate theeffects of the Force Majeure event on the performance of its obligations under this Agreement.

(13) Consequences:

(a) If a Force Majeure event occurs and the Auditor has complied with its obligations under this clause, the Auditor obligations under this Agreement shall be suspended to the extent that they are affected by the Force Majeure event, for as long as the Force Majeure event continues.

(b) The Board shall not be liable for any costs or damages arising directly orindirectly from the occurrence of a Force Majeure event.

(c) If the Force Majeure event continues for a period exceeding 60 days, the Board may, at its sole discretion, terminate this Agreement without liability, except for payments due for work already completed and accepted.

(14) Right to Terminate:

If the Auditoris unable to perform its obligations under this Agreement due to a Force Majeure event for a continuous period of 60 days, theBoard reserves the right to terminate the Agreement byproviding written notice to the Auditor, without any further liability except for payments for the work already completed and accepted by the Board.

(15) Exclusions:

1.1. The Auditor acknowledges that the following events shall not be considered Force Majeure events:

(a) Financialdistressor inabilitytoobtainfinancing.

(b) Shortage of labor, materials, or utilities, strikes, internal disputes of any nature unless caused by events constituting Force Majeure.

(c) Delays or disruptions caused by the Auditor's negligence, fraud or failure tocomply with applicable laws or regulations.

1.2. Resumption: Upon the cessation of the Force Majeure event, the Auditor shall promptly resume its obligations under this Agreement and shall continue to perform its obligations with due diligence and within the agreed-upon timeframes, subject to any extension of time agreed upon in writing by the Board.

(16) Termination:

A. Termination for Convenience

(1) The Board may terminate this Agreement, in whole or in part, at any time for its convenience by providing 30 days written notice to the Auditor by concerned Executive Engineer. Upon such termination, the Auditor shall immediately cease all work, and the Board may pay the Auditor for all work performed on pro-rata basisup to the date of termination. The Auditor shall not be entitled to any further compensation, including loss of anticipated profits or any other damages, in connection with such termination. If the work is delayed from the Auditor. The fees may be curtailed accordingly.

B. Termination for Cause

(1) The Board may terminate this Agreement immediately, in whole or in part, any time before thecompletion of contract period or anygiven assignment, if theAuditor:

(a) Fails to perform any of its obligations under this Agreement and such failurecontinues for a period of 30 days after receiving written notice from the Board (concerned Executive Engineer) specifying the nature of the breach and requiring its remedy.

(b) Becomesinsolvent, files forbankruptcy, or is subject to anyproceedingrelatingto its liquidation, insolvency, or the appointment of a receiver or similar officer for its business or assets.

(c) Engages in fraud, misrepresentation, or any illegal activity in connection with the performance of this Agreement or otherwise; or
Provided, however, that before termination of any work order or assignment, under any of the above conditions in clause (a) to (c), the CGHIDB shall comply with the processes of natural justice as per due process. Upon observing anyof the events listed in above mentioned sub clauses, the CGHIDB shall issue a show cause notice to the Auditor/ Firm/ NGO, which theysaid shall respond within 7 days of receipt of the notice. A failure to respond to the show cause notice within the stipulated time shall be considered as a completion of this phase of the process and shall enable the CGHIDB to take next steps and proceed with termination.

(d) Fails to maintain the required licenses, permits, or insurance; or fails to perform or breaches the terms of this Agreement.

(e) Assigns, transfers, sublets, or subcontracts any portion of the work or obligations under this Agreement to any third party without the prior written consent of theBoard.

(f) Enters any partnership, joint venture, or any other form of collaboration with, or engage in any business relationship with, any blacklisted or banned entity during the term of this Agreement.

(17) Survival:

The provisions of this Agreement that by their nature should survive termination, including but not limited to indemnification, limitation of liability and dispute resolution provisions, shall remain in effect after termination of this Agreement.

(signaturepage follows)

Accessibility Auditor

Executive Engineer,
CGHIDB, Division_____

Place:
Date:
Inthepresenceof; Witnesses:
1.----------
Name: Designation:
2.----------
Name: Designation:

ANNEXURE-A

S. No.	Name of Building	Place/Division
1	Samudayik Swasthya Kendra-Chhura	Gariyaband/Div-03
2	Samudayik Swasthya Kendra-Fingeshwar	Gariyaband/Div-03
3	Samudayik Swasthya Kendra-Mainpur	Gariyaband/Div-03
4	Samudayik Swasthya Kendra-Devbhog	Gariyaband/Div-03
5	Samudayik Swasthya Kendra-Amlipadar	Gariyaband/Div-03
6	Vikaskhand Shiksha Adhikari, Vikaskhand-Gariyaband	Gariyaband/Div-03
7	Vikaskhand Shiksha Adhikari, Vikaskhand-Chhura	Gariyaband/Div-03
8	Vikaskhand Shiksha Adhikari, Vikaskhand-Fingeshwar	Gariyaband/Div-03
9	Vikaskhand Shiksha Adhikari, Vikaskhand-Mainpur	Gariyaband/Div-03
10	Vikaskhand Shiksha Adhikari, Vikaskhand-Devbhog	Gariyaband/Div-03
11	VikaskhandStrot Kendra, SamanvayakSamagra Shiksha Mission-Chhura	Gariyaband/Div-03
12	VikaskhandStrot Kendra, SamanvayakSamagra Shiksha Mission-Fingeshwar	Gariyaband/Div-03
13	VikaskhandStrot Kendra, SamanvayakSamagra Shiksha Mission-Mainpur	Gariyaband/Div-03
14	VikaskhandStrot Kendra, SamanvayakSamagra Shiksha Mission-Devbhog	Gariyaband/Div-03
15	Karyalaya Tahisildar, Tahisil-Amlipadar	Gariyaband/Div-03